

PAYMENT – TERMS AND CONDITIONS

The Terms and Conditions outlined below refer to the arrangements of online payment between New Academy School, and the “Customer” accessing the Online Payment System or Gateway available on our website. The term “Service” refers to any request made, and paid for, by the Customer for a specific offering by us on the Online Payment System or Gateway.

SERVICES PROVIDED AND PRICING

We provides the following service: Education, Transport for students & Books, can be made via the Online Payment System. We reserves the right to add, modify or delete services based on identified needs, and without any prior notification to Customers. We also has the right to make changes to the cost of services, at any point of time, which will be effective at the time of publication on the website.

Will not provide any services or products to any Office of Foreign Assets Control (OFAC) sanctioned countries in accordance with UAE law

METHOD OF PAYMENT

NAS accepts online payments using VISA and MasterCard credit/debit cards in AED only. NAS reserves the right to accept or decline credit/debit card types.



DELIVERY POLICY

Customers will collect processed documents directly from NAS unless other arrangements have been made, and applicable fees charged.

RETURN AND REFUND POLICY

Refunds cannot be made once an order has been processed, except for tuition fees. Refer to the Payment Policy for detailed information regarding tuition fee refunds. In line with the Payment Policy, where a Customer is eligible for a refund, NAS will only refund tuition fees, in accordance with the KHDA Policy, through the original mode of payment.

Refunds will be done on the original mode of payment used

CANCELLATION AND REPLACEMENT POLICY

Services cannot be cancelled once an order has been processed, and any requests to replace a service will incur the relevant fee as outlined in Fee Payment Policy.

MINORS

Any Customer using the website who is a minor (under the age of 18) shall not be able to make any transactions.

PRIVACY POLICY

Credit/debit card details and personally identifiable information will not be stored, sold, shared or rented to any third parties

WEBSITE POLICIES, TERMS AND CONDITIONS

Occasionally there may be changes and updated information to the website's policies, terms and conditions. Customers are therefore encouraged to visit the our website regularly in order to be updated on any changes made. Modifications will be effective on the day they are posted.

COUNTRY OF MERCHANT DOMICILE

NAS is domiciled in the Dubai in the United Arab Emirates (UAE).

GOVERNING LAW AND JURISDICTION

Governing Law and Jurisdiction, Any purchase, dispute or claim arising out of or in connection with this website shall be governed and construed in accordance with the laws of the UAE